

Complaint Email about the Poor Internet Service

Subject: Poor Internet Service

Dear Mr. / Mrs. [First/Last Name of the Recipient],

I am [Your Name in Full] and I am a regular customer and subscriber of your company's broadband/internet services [mention Name of the Company].

For the past 10 days, I have been experiencing a continuous slow internet connection. I have duly checked all the wire connections and the internet modem but I found no problem. I have contacted your customer service department many times and lodged multiple complaints. Every time they promise to resolve the complaint as soon as possible but I am still facing the issue.

I run an online marketing agency and hence, I can't afford to have a poor internet connection at any time due to the nature of my business. I hope you can understand my situation so therefore, I request you to kindly take this matter into your consideration and try to resolve it as soon as possible.

Feel free to contact me at any time for any relevant details or information. Thanks a lot for your valuable time.

Respectfully,

[Sender Name]

[Contact Details]